Hallo,

Seit dem Windows Update Mitte November 2017 habe ich häufig Abstürze mit blue screen und der Fehlermeldung DRIVER\_POWER\_STATE\_FAILURE.

Ich habe schon Driver aktualisiert, zuerst mit dem Programm DriverEasy, dann auf Anraten in Ihrer Redaktionssprechstunde auf die etwas älteren Versionen von der Asus Support Seite. Mittlerweile sind die Driver wieder schrittweise auf dem Stand von DriverEasy weil keine der Aktionen geholfen hatte. Auf Ihre Empfehlung hin von der letzten Lieferung des PC Pannenhelfers habe ich WLAN und Bluetooth deaktiviert ohne Verbesserungen zu erreichen. Da WhoCrashed manchmal Links zu Google anzeigt habe ich dort ein paar Hinweise gefunden. Zunächst hatte ich errorKit und das PCRepairKit gefunden die aber beide laut MalwareBytes verseucht waren. Das ErrorKit hatte viele Fehler in der Registrierung angezeigt die teils von bereits deinstallierten Programmen übriggeblieben sind. Mit WinThruster habe ich dann die von diesem Programm detektierten Fehler beheben lassen, aber es treten noch immer Abstürze mit DRIVER\_POWER\_STATE\_FAILURE auf. Im GeräteManager ist mir aufgefallen, dass bei einigen Drivern unter den Ereignissen bei Gerät konfiguriert im Eintrag Gerät wurde aktualisiert: false zu finden ist. Seltsammerweise gibt es sehr viele Ereigniss Einträge mit dem 12.11.2017 oder 13.11.2017, aber keine älteren Einträge. Alle neueren Einträge stammen von den Driver Update Aktionen mit DriverEasy oder mit den von der Asus Support Seite bezogenen Driver updates.

Auffallend ist dass in der Mehrzahl der Absturzfälle immer ein InternetBrowser (Edge oder Firefox) aktiviert war. Nur einen Fall hatte ich ohne Internet als ich Bilder von der Kamera bzw. vom Iphone betrachten wollte und zumindestens keinen Browser geöffnet hatte. Ob wegen der Iphone Verbindung doch das Internet im Hintergrund benutzt wurde weiss ich nicht.

Was kann ich noch unternehmen um endlich das Absturzproblem in den Griff zu bekommen.

Im folgenden sind einige Reports von WhoCrashed aufgezlisted.

**System Information (local)**

Computer name: DESKTOP-74F9VHD
Windows version: Windows 10 , 10.0, build: 16299
Windows dir: C:\WINDOWS
Hardware: T303UA, ASUSTeK COMPUTER INC.
CPU: GenuineIntel Intel(R) Core(TM) i7-6500U CPU @ 2.50GHz Intel586, level: 6
4 logical processors, active mask: 15
RAM: 17070071808 bytes total

**Crash Dump Analysis**

Crash dump directory: C:\WINDOWS\Minidump

Crash dumps are enabled on your computer.

**On Fri 05.01.2018 18:12:43 your computer crashed**
crash dump file: C:\WINDOWS\Minidump\010518-8375-01.dmp
This was probably caused by the following module: [ntoskrnl.exe](http://www.google.com/search?q=ntoskrnl.exe) (nt+0x1640E0)
Bugcheck code: 0x9F (0x3, 0xFFFF8B8FDEF02A40, 0xFFFFFB8AB8237C40, 0xFFFF8B8FDD88E010)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: [Microsoft® Windows® Operating System](http://www.google.com/search?q=Microsoft®%20Windows®%20Operating%20System)
company: [Microsoft Corporation](http://www.google.com/search?q=Microsoft%20Corporation)
description: NT Kernel & System
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**On Fri 05.01.2018 18:12:43 your computer crashed**
crash dump file: C:\WINDOWS\memory.dmp
This was probably caused by the following module: [atcuf32.sys](http://www.google.com/search?q=atcuf32.sys) (atcuf32+0x1D846)
Bugcheck code: 0x9F (0x3, 0xFFFF8B8FDEF02A40, 0xFFFFFB8AB8237C40, 0xFFFF8B8FDD88E010)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
A third party driver was identified as the probable root cause of this system error. It is suggested you look for an update for the following driver: atcuf32.sys .
Google query: [atcuf32.sys DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=atcuf32.sys+DRIVER_POWER_STATE_FAILURE)

**On Wed 27.12.2017 12:59:43 your computer crashed**
crash dump file: C:\WINDOWS\Minidump\122717-6281-01.dmp
This was probably caused by the following module: [ntoskrnl.exe](http://www.google.com/search?q=ntoskrnl.exe) (nt+0x1640E0)
Bugcheck code: 0x9F (0x3, 0xFFFFE70576795960, 0xFFFFF909D7C4F7F0, 0xFFFFE7057CDA8AF0)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: [Microsoft® Windows® Operating System](http://www.google.com/search?q=Microsoft®%20Windows®%20Operating%20System)
company: [Microsoft Corporation](http://www.google.com/search?q=Microsoft%20Corporation)
description: NT Kernel & System
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**Conclusion**

3 crash dumps have been found and analyzed. A third party driver has been identified to be causing system crashes on your computer. It is strongly suggested that you check for updates for these drivers on their company websites. Click on the links below to search with Google for updates for these drivers:

[atcuf32.sys](http://www.google.com/search?q=atcuf32.sys)

If no updates for these drivers are available, try searching with Google on the names of these drivers in combination with the errors that have been reported for these drivers. Include the brand and model name of your computer as well in the query. This often yields interesting results from discussions on the web by users who have been experiencing similar problems.

Read the topic [general suggestions for troubleshooting system crashes](http://www.resplendence.com/whocrashed_troubleshooting) for more information.

Note that it's not always possible to state with certainty whether a reported driver is responsible for crashing your system or that the root cause is in another module. Nonetheless it's suggested you look for updates for the products that these drivers belong to and regularly visit Windows update or enable automatic updates for Windows. In case a piece of malfunctioning hardware is causing trouble, a search with Google on the bug check errors together with the model name and brand of your computer may help you investigate this further.

**System Information (local)**

Computer name: DESKTOP-74F9VHD
Windows version: Windows 10 , 10.0, build: 16299
Windows dir: C:\WINDOWS
Hardware: T303UA, ASUSTeK COMPUTER INC.
CPU: GenuineIntel Intel(R) Core(TM) i7-6500U CPU @ 2.50GHz Intel586, level: 6
4 logical processors, active mask: 15
RAM: 17070071808 bytes total

**Crash Dump Analysis**

Crash dump directory: C:\WINDOWS\Minidump

Crash dumps are enabled on your computer.

**On Sat 06.01.2018 22:48:33 your computer crashed**
crash dump file: C:\WINDOWS\Minidump\010618-6328-01.dmp
This was probably caused by the following module: [ntoskrnl.exe](http://www.google.com/search?q=ntoskrnl.exe) (nt+0x1756E0)
Bugcheck code: 0x9F (0x3, 0xFFFFD00E717BF780, 0xFFFFF802ED7A77F0, 0xFFFFD00E73AA5AF0)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: [Microsoft® Windows® Operating System](http://www.google.com/search?q=Microsoft®%20Windows®%20Operating%20System)
company: [Microsoft Corporation](http://www.google.com/search?q=Microsoft%20Corporation)
description: NT Kernel & System
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**On Sat 06.01.2018 22:48:33 your computer crashed**
crash dump file: C:\WINDOWS\memory.dmp
This was probably caused by the following module: [ntkrnlmp.exe](http://www.google.com/search?q=ntkrnlmp.exe) (nt!KeBugCheckEx+0x0)
Bugcheck code: 0x9F (0x3, 0xFFFFD00E717BF780, 0xFFFFF802ED7A77F0, 0xFFFFD00E73AA5AF0)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**Conclusion**

2 crash dumps have been found and analyzed. No offending third party drivers have been found. Connsider using WhoCrashed Professional which offers more detailed analysis using symbol resolution. Also configuring your system to produce a full memory dump may help you.

Read the topic [general suggestions for troubleshooting system crashes](http://www.resplendence.com/whocrashed_troubleshooting) for more information.

Note that it's not always possible to state with certainty whether a reported driver is responsible for crashing your system or that the root cause is in another module. Nonetheless it's suggested you look for updates for the products that these drivers belong to and regularly visit Windows update or enable automatic updates for Windows. In case a piece of malfunctioning hardware is causing trouble, a search with Google on the bug check errors together with the model name and brand of your computer may help you investigate this further.

**System Information (local)**

Computer name: DESKTOP-74F9VHD
Windows version: Windows 10 , 10.0, build: 16299
Windows dir: C:\WINDOWS
Hardware: T303UA, ASUSTeK COMPUTER INC.
CPU: GenuineIntel Intel(R) Core(TM) i7-6500U CPU @ 2.50GHz Intel586, level: 6
4 logical processors, active mask: 15
RAM: 17070071808 bytes total

**Crash Dump Analysis**

Crash dump directory: C:\WINDOWS\Minidump

Crash dumps are enabled on your computer.

**On Sun 07.01.2018 23:04:37 your computer crashed**
crash dump file: C:\WINDOWS\Minidump\010718-7234-01.dmp
This was probably caused by the following module: [ntoskrnl.exe](http://www.google.com/search?q=ntoskrnl.exe) (nt+0x1756E0)
Bugcheck code: 0x9F (0x3, 0xFFFFDD0D38140080, 0xFFFF810941647C40, 0xFFFFDD0D35B23010)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: [Microsoft® Windows® Operating System](http://www.google.com/search?q=Microsoft®%20Windows®%20Operating%20System)
company: [Microsoft Corporation](http://www.google.com/search?q=Microsoft%20Corporation)
description: NT Kernel & System
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**On Sun 07.01.2018 23:04:37 your computer crashed**
crash dump file: C:\WINDOWS\memory.dmp
This was probably caused by the following module: [chakra.sys](http://www.google.com/search?q=chakra.sys) (chakra!JsVarRelease+0x191A)
Bugcheck code: 0x9F (0x3, 0xFFFFDD0D38140080, 0xFFFF810941647C40, 0xFFFFDD0D35B23010)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
A third party driver was identified as the probable root cause of this system error. It is suggested you look for an update for the following driver: chakra.sys .
Google query: [chakra.sys DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=chakra.sys+DRIVER_POWER_STATE_FAILURE)

**On Sat 06.01.2018 22:48:33 your computer crashed**
crash dump file: C:\WINDOWS\Minidump\010618-6328-01.dmp
This was probably caused by the following module: [ntoskrnl.exe](http://www.google.com/search?q=ntoskrnl.exe) (nt+0x1756E0)
Bugcheck code: 0x9F (0x3, 0xFFFFD00E717BF780, 0xFFFFF802ED7A77F0, 0xFFFFD00E73AA5AF0)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: [Microsoft® Windows® Operating System](http://www.google.com/search?q=Microsoft®%20Windows®%20Operating%20System)
company: [Microsoft Corporation](http://www.google.com/search?q=Microsoft%20Corporation)
description: NT Kernel & System
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**Conclusion**

3 crash dumps have been found and analyzed. A third party driver has been identified to be causing system crashes on your computer. It is strongly suggested that you check for updates for these drivers on their company websites. Click on the links below to search with Google for updates for these drivers:

[chakra.sys](http://www.google.com/search?q=chakra.sys)

If no updates for these drivers are available, try searching with Google on the names of these drivers in combination with the errors that have been reported for these drivers. Include the brand and model name of your computer as well in the query. This often yields interesting results from discussions on the web by users who have been experiencing similar problems.

Read the topic [general suggestions for troubleshooting system crashes](http://www.resplendence.com/whocrashed_troubleshooting) for more information.

Note that it's not always possible to state with certainty whether a reported driver is responsible for crashing your system or that the root cause is in another module. Nonetheless it's suggested you look for updates for the products that these drivers belong to and regularly visit Windows update or enable automatic updates for Windows. In case a piece of malfunctioning hardware is causing trouble, a search with Google on the bug check errors together with the model name and brand of your computer may help you investigate this further.

**Welcome to WhoCrashed (HOME EDITION) v 5.54**

This program checks for drivers which have been crashing your computer. If your computer has displayed a blue (or black) screen of death, suddenly rebooted or shut down then this program might help you find the root cause of the problem and a solution.

Whenever a computer suddenly reboots without displaying any notice or blue (or black) screen of death, the first thing that is often thought about is a hardware failure. In reality, on Windows most crashes are caused by malfunctioning device drivers and kernel modules. In case of a kernel error, many computers do not show a blue or black screen unless they are configured for this. Instead these systems suddenly reboot without any notice.

This program will analyze your crash dumps with the single click of a button. It will tell you what drivers are likely to be responsible for crashing your computer. It will report a conclusion which offers suggestions on how to proceed in any situation while the analysis report will display internet links which will help you further troubleshoot any detected problems.

To obtain technical support visit [www.resplendence.com/support](http://www.resplendence.com/support)

[Click here to check if you have the latest version or if an update is available.](http://www.resplendence.com/bin/rspupdate.dll/checkforupdate?product=WhoCrashed&ver=55430509&os=ntoskrnl.exe&osver=5a4a16598d5000&pdbname=ntkrnlmp.pdb&pdb7=9378084E8DBD4AB1A155099BCE693E341&halpdbname=hal.pdb&halpdb7=3A140D922391BCAD7895B8987C9679341&edition=home)

Just click the Analyze button for a comprehensible report ...

**Home Edition Notice**

This version of WhoCrashed is free for use at home only. If you would like to use this software at work or in a commercial environment you should get the professional edition of WhoCrashed which allows you to perform more thorough and detailed analysis. It also offers a range of additional features such as remote analysis on remote directories and remote computers on the network.

Please note that this version of WhoCrashed is not licensed for use by professional support engineers.

[Click here for more information on the professional edition.](http://www.resplendence.com/whocrashed_pro)
[Click here to buy the the professional edition of WhoCrashed.](http://www.resplendence.com/buynow)

**System Information (local)**

Computer name: DESKTOP-74F9VHD
Windows version: Windows 10 , 10.0, build: 16299
Windows dir: C:\WINDOWS
Hardware: T303UA, ASUSTeK COMPUTER INC.
CPU: GenuineIntel Intel(R) Core(TM) i7-6500U CPU @ 2.50GHz Intel586, level: 6
4 logical processors, active mask: 15
RAM: 17070071808 bytes total

**Crash Dump Analysis**

Crash dump directory: C:\WINDOWS\Minidump

Crash dumps are enabled on your computer.

**On Tue 09.01.2018 22:39:35 your computer crashed**
crash dump file: C:\WINDOWS\Minidump\010918-7250-01.dmp
This was probably caused by the following module: [ntoskrnl.exe](http://www.google.com/search?q=ntoskrnl.exe) (nt+0x1756E0)
Bugcheck code: 0x9F (0x3, 0xFFFF9E88D13E77D0, 0xFFFFC60116847C40, 0xFFFF9E88CE38A9D0)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: [Microsoft® Windows® Operating System](http://www.google.com/search?q=Microsoft®%20Windows®%20Operating%20System)
company: [Microsoft Corporation](http://www.google.com/search?q=Microsoft%20Corporation)
description: NT Kernel & System
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**On Tue 09.01.2018 22:39:35 your computer crashed**
crash dump file: C:\WINDOWS\memory.dmp
This was probably caused by the following module: [ntdll.sys](http://www.google.com/search?q=ntdll.sys) (ntdll!NtOpenKey+0x14)
Bugcheck code: 0x9F (0x3, 0xFFFF9E88D13E77D0, 0xFFFFC60116847C40, 0xFFFF9E88CE38A9D0)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
A third party driver was identified as the probable root cause of this system error. It is suggested you look for an update for the following driver: ntdll.sys .
Google query: [ntdll.sys DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=ntdll.sys+DRIVER_POWER_STATE_FAILURE)

**Conclusion**

2 crash dumps have been found and analyzed. A third party driver has been identified to be causing system crashes on your computer. It is strongly suggested that you check for updates for these drivers on their company websites. Click on the links below to search with Google for updates for these drivers:

[ntdll.sys](http://www.google.com/search?q=ntdll.sys)

If no updates for these drivers are available, try searching with Google on the names of these drivers in combination with the errors that have been reported for these drivers. Include the brand and model name of your computer as well in the query. This often yields interesting results from discussions on the web by users who have been experiencing similar problems.

Read the topic [general suggestions for troubleshooting system crashes](http://www.resplendence.com/whocrashed_troubleshooting) for more information.

Note that it's not always possible to state with certainty whether a reported driver is responsible for crashing your system or that the root cause is in another module. Nonetheless it's suggested you look for updates for the products that these drivers belong to and regularly visit Windows update or enable automatic updates for Windows. In case a piece of malfunctioning hardware is causing trouble, a search with Google on the bug check errors together with the model name and brand of your computer may help you investigate this further.

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4 logical processors, active mask: 15
RAM: 17070071808 bytes total

**Crash Dump Analysis**

Crash dump directory: C:\WINDOWS\Minidump

Crash dumps are enabled on your computer.

**On Tue 09.01.2018 22:59:30 your computer crashed**
crash dump file: C:\WINDOWS\Minidump\010918-7406-01.dmp
This was probably caused by the following module: [ntoskrnl.exe](http://www.google.com/search?q=ntoskrnl.exe) (nt+0x1756E0)
Bugcheck code: 0x9F (0x3, 0xFFFFDE092A31A770, 0xFFFF880C3BE2F7F0, 0xFFFFDE0932831010)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: [Microsoft® Windows® Operating System](http://www.google.com/search?q=Microsoft®%20Windows®%20Operating%20System)
company: [Microsoft Corporation](http://www.google.com/search?q=Microsoft%20Corporation)
description: NT Kernel & System
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**On Tue 09.01.2018 22:59:30 your computer crashed**
crash dump file: C:\WINDOWS\memory.dmp
This was probably caused by the following module: [ntkrnlmp.exe](http://www.google.com/search?q=ntkrnlmp.exe) (nt!KeBugCheckEx+0x0)
Bugcheck code: 0x9F (0x3, 0xFFFFDE092A31A770, 0xFFFF880C3BE2F7F0, 0xFFFFDE0932831010)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**On Tue 09.01.2018 22:39:35 your computer crashed**
crash dump file: C:\WINDOWS\Minidump\010918-7250-01.dmp
This was probably caused by the following module: [ntoskrnl.exe](http://www.google.com/search?q=ntoskrnl.exe) (nt+0x1756E0)
Bugcheck code: 0x9F (0x3, 0xFFFF9E88D13E77D0, 0xFFFFC60116847C40, 0xFFFF9E88CE38A9D0)
Error: [DRIVER\_POWER\_STATE\_FAILURE](http://www.google.com/search?q=MSDN+bugcheck+DRIVER_POWER_STATE_FAILURE)
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: [Microsoft® Windows® Operating System](http://www.google.com/search?q=Microsoft®%20Windows®%20Operating%20System)
company: [Microsoft Corporation](http://www.google.com/search?q=Microsoft%20Corporation)
description: NT Kernel & System
Bug check description: This bug check indicates that the driver is in an inconsistent or invalid power state.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

**Conclusion**

3 crash dumps have been found and analyzed. No offending third party drivers have been found. Connsider using WhoCrashed Professional which offers more detailed analysis using symbol resolution. Also configuring your system to produce a full memory dump may help you.

Read the topic [general suggestions for troubleshooting system crashes](http://www.resplendence.com/whocrashed_troubleshooting) for more information.

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